



Canadian Mental Health Association
Champlain East
Mental health for all

CMHA CHAMPLAIN EAST STRATEGIC PLAN 2019 - 2024



Our values are articulated in the following statement which serve as a frame of reference to support and shape our work with clients, funders, partners and colleagues.

Integrity

We value honesty, professionalism and ethical behaviour.

Excellence

We offer quality services and develop relationships through education, innovation, and leading practices.

Accessibility

We recognize and value the richness of individual diversity; and strive to provide timely, appropriate and accessible services that respect the dignity and independence of individuals.

Accountability

We take appropriate measures to ensure services are delivered in a responsible and transparent manner.

Person Centred Services

We make operational decisions and provide mental health care and services that are respectful of individual preferences, needs and values.

Strategic Directions & Goals



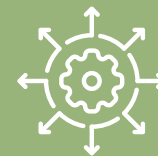
ORGANIZATIONAL WELLNESS

CMHA will promote and support strategies to foster a work environment across the Branch that is focused on the well-being of its staff.



QUALITY IMPROVEMENT

CMHA is committed to developing and implementing quality services throughout the Branch.



OPERATIONS

CMHA will actively ensure that all resources are optimized and secured to maintain operations and programs.



GOVERNANCE

CMHA's Board of Directors will meet its fiduciary and strategic obligations through innovation, efficiency, and performance.